Appendix for Mac Users

1. Installing the application

2. After confirming your computer has successfully passed the system check you are ready to download the application by clicking the icon at the top of the system check page, "ProProctor App". This will detect that the computer is running on a Mac OS and will download the "ProProctorSetup.dmg" file which is exclusively for installation on a Mac based OS:



3. Next, locate the "ProProctorSetup.dmg" file in the "Downloads" folder.



4. Click on "ProProctorSetup.dmg" file to execute the application installation. A dialogue box will open to show the progress of the installation process.



5. From there, another window will open. You will need to move (drag) the "ProProctor" application icon over to the "Applications folder".



6. Next, adjust the computer settings to allow the ProProctor application to run on your computer. If you try to open the application without applying the following changes in System Preferences, you will be presented with the following dialogue prompt. ProProctor is pending app store and notarized developer status approval. To adjust this setting, go to System Preferences > Security & Privacy.



7. Once in the "Security & Privacy" section, click on the padlock symbol on the bottom left of the "Security & Privacy" section as shown below. After you click on the padlock symbol, you will be prompted to enter your local username and password to make system changes. Next, select "Allow apps downloaded from: App Store and identified developers" and click on "Open Anyway". Another prompt will open, select "Open".

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7a. Click on the Firewall tab and Turn the Firewall off.



7b. If the company does not allow the Firewall to be turned off, then click on Firewall Options button and ensure that the system is allowing incoming connections for the ProProctor application.

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7c. Next go to the Privacy tab to add accessibility rules for ProProctor.

7d. In the left panel select Camera, then on the right side check the ProProctor app.



7e. In the left panel select Accessibility, then on the right side check the ProProctor app.



 Lastly, return to the web browser and go to <u>https://rpcandidate.prometric.com/</u>.
 If you are ready to take your exam, click on the link at the top of the page called the "Launch Exam" as shown below:

